



Heavenly Resorts

Employment Begin	6/1/2022 – 6/30/2022 (varies according to the selected resort) You will discuss the exact start date at your interview. Start dates vary based on position.
Employment End	8/20/2022 – 9/1/2022 (varies according to the selected resort) You will discuss the exact start date at your interview. End dates vary based on position.
Average Work Hours	35 - 40
Frequency of Pay	Every two weeks
Drug Testing	Sometimes
Are Employees Offered Bonuses?	No
Number of International Staff	20 - 150 (varies according to the selected resort)
Housing Available	Available
Housing Type	Dorms/Apartments
Housing Cost	\$375 - \$600 per month
How much is the Deposit	\$250 Deposit + \$50 Application Fee
When is Deposit Due?	Before Arrival
Deposit Instructions	After you are hired, the housing office will let you know how to secure employee housing and details on how to pay for deposit and rent. \$250 is refundable, exceptions apply and \$50 is a non-refundable administrative fee.
Estimated Startup Cost	\$1200.00
Additional Housing Information	\$50 separate application fee for the housing. Must arrive to check into housing Monday – Friday between 9am - 4pm otherwise you will need to find your own alternative accommodation for that evening or weekend.
Guidelines	Must speak and understand English at a minimum CCUSA 3/3/3 level and you must be able to stay to the end of your contract. Communication is key and guest service is the utmost important value to our guest.
Employee Benefits	A free mountain ski/bike haul pass, discounts at Adventure Ridge for the high ropes course and zipline, 35% off Epic Mountain Express, 20% off Vail Resorts Retail as well.
Community	Medium Community



Resort Summary

Our resorts include Heavenly Ski Resort and Lakeland Village Resort. It's the mountain that will draw you here, but there are so many reasons why you'll want to stay; like the natural beauty of the Tahoe basin, tons of outdoor activities that are, well, right outside your door, and the people. When you join our team, you join a community of people who share your interests - mountain living, outdoor adventuring, living life to its fullest. We have opportunities for the enthusiastic individual who is committed to customer service excellence and working hard as a team member while learning and having fun.

Available Positions

Varies according to the selected resort.

Position	(\$)	Wage	Rate	Description	Tips	Bonus
Chambermaid/Housekeeper	15		per hour	Responsibilities include, but are not limited to: Maintenance and cleaning of units (bedrooms and bathrooms, kitchens), common areas and recreation facilities. Vacuuming, cleaning/waxing of floors; trash removal; removal of soiled linens and trash, stocking and maintaining supply rooms and other cleaning duties. Maintains a friendly and courteous demeanor at all times, assisting guests and owners. Support environmental and recycling programs, reporting any damage, theft to the manager.	No	No
Ride Operator	15		per hour	The Epic Discovery Mountain Activities Operations Guide provides attentive and friendly guest service to all of our activities which include mountain rides, zip lines, adventure courses, tubing, mountain coaster, climbing wall and trampolines. Responsibilities include: Promote guest safety, promote a positive company outlook by being enthusiastic & inspiring, greet & provide guest service throughout the resort, instructing guests in equipment use, completing inspections.	No	No

